

Accessibility Guidelines

Buligo Capital Ltd. ("Buligo Capital") makes every effort and invests significant resources into providing all of its customers with equal, respectful, accessible, and professional service. In accordance with the Equal Rights for Persons with Disabilities Law, 1998, and the regulations enacted thereunder, numerous efforts and resources are invested in implementing the required accessibility adjustments to ensure that individuals with disabilities can receive the services provided to all customers independently and equally.

Website Accessibility

An accessible website is a site that enables people with disabilities and elderly individuals to browse with the same level of efficiency and enjoyment as all other users. Approximately 20 to 25 percent of the population encounters difficulties in using the Internet and may benefit from more accessible web content, according to a study conducted by Microsoft in 2003.

Buligo Capital believes in and strives for equal opportunities in the online space for individuals with various disabilities and those who rely on assistive technology for computer use.

Website Accessibility Information

- This website complies with the Accessibility Regulations (Service Accessibility), 2013.
- Accessibility adjustments were made according to the Israeli Standard (5568) for web content accessibility at the AA level and the international document, WCAG2.0.
- The browsers most compatible with the website are Chrome, Firefox, and Internet Explorer.
- The website provides a semantic structure for assistive technologies and supports the standard usage patterns, with options to use a keyboard using arrow keys, Enter, and Esc for exiting menus and windows.
- The website is optimized for display on common browsers and use on mobile phones.
- To enhance the browsing experience with screen reading software, we recommend using the latest version of the NVDA program.
- Content prepared by third parties and integrated into the website may not be accessible.

Accessibility Guidelines for Buildings

The existing accessibility guidelines in the company's offices are as follows:

- There is designated disabled parking in the parking lot, with a height restriction of 2 meters at the entrance.
- There is an accessible pathway from the parking lot to the company's offices, including elevators.
- Accessible restrooms are available in the building's lobby.
- Identification and directional signs are in place.
- Entry to the company's offices with a service animal assisting a person with a disability is permitted.
- If accompanied by a person with a disability, you can contact the accessibility coordinator, whose details are provided below.

- If needed, you can contact Buligo Capital representatives for assistance with form completion.

Accessible Information

- Buligo Capital provides customers with disabilities the option to receive information provided in the company's name in accessible formats.
- If reading or filling out forms is required, you can contact Buligo Capital and arrange a face-to-face or phone meeting to receive the requested assistance.
- If an alternative accessible format is needed, you can contact the accessibility coordinators, whose details are provided below.

Accessible Customer Service

Employee Training: The service providers in the company undergo training on how to provide accessible service to our customers.

Telephone Accessibility: The interactive voice response is accessible, providing information in clear language and without background music.

You can contact Buligo Capital at 03-575-5406 on Sundays to Thursdays between 9:00 and 18:00.

Additional Contact Methods

Email: info@BuligoCapital.com

Fax: 03-575-5410

Contact form on the website www.BuligoCapital.com

Mail to: Buligo Capital, Ha'Hilazon Street 5, Beit Granit, Floor 8, Ramat Gan 5252269

Contacting Us for Accessibility Requests and Suggestions

Please note that we continue to make efforts to improve the company's accessibility as part of our commitment to enable the entire population, including individuals with disabilities to receive the most accessible service. If you encounter any problem or issue related to accessibility, we would appreciate it if you would inform us of this and we will make every effort to find a suitable solution for you and handle the issue as soon as possible.

Details of the accessibility coordinators at Buligo Capital:

Questions, complaints, and suggestions can be directed to Shlomit Werner and Erez Rosenwax, the company's accessibility coordinators.

Phone: 03-575-5406